

Logistics Product Manager

We are looking for a professional with experience in both information technology and basic logistics business information. The successful applicant will serve as the liaison between the Commercial and IT departments of our company, leveraging the data the IT team extrapolates while also overseeing the selection and implementation of software programs and hardware resources (Optional). The ideal candidate for this position is detail-oriented and highly innovative. He or she will also be responsible for translating business needs to IT solutions, overall assist of Director/CIO on product feature planning.

Responsibilities

- Lead in the product vision and strategy for WMS and IMS
- Develop the product roadmap where product development phases are planned based on a set of prioritisation considerations often guided by business needs
- Gather and evaluate ideas and feedback from users / stakeholders
- Translate user stories and requirements into product features. The 'why' and 'what' are to be effectively communicated and discussed with the engineers, product owners and designers to assess feasibility and development effort
- Define business requirement and functional specifications
- Define workflow and use case for the product
- Work with cross-functional teams to deliver a complete customer experience. This includes internal stakeholders and customers
- Ensure that the development team is following the product roadmap and that features are being released on time and are of a high quality
- Define acceptance criteria for every product release
- Implement developed features in production and track the success parameters of it
- Evaluate the product performance using BI tools
- Define and use Data-driven analysis to identify and fill product gaps
- Measure the effectiveness of solutions implemented, iterating and providing a remedy if a solution is incomplete or implemented with bugs
- Act as a product evangelist to build awareness and understanding among users and non-technical members

Requirements

- Degree in Engineering, Computer Science, Information Technology preferred
- At least 5 years' experience in working in Operations or Product Management capacity in supply chain. Experience with last-mile delivery, transportation or logistics industry will add value
- Have working knowledge of warehouse/transport management systems deployed in either eCommerce, Retail or 3PL environment

- Excellent communication skills - specifically the ability to write clearly and concisely
Exceptional analytical and problem solving skills
- Curious
- Strong business acumen
- Highly organised and meticulous
- Able to work to tight deadlines
- Possess soft skills for executing on product management best practices - including providing leadership, and being collaborative
- Have a strong bias for action
- Obsessed with improving consumer-facing metrics and KPIs