

Operations Manager

Responsibilities

- Oversee, plan and manage logistics, warehousing, and transportation operations
- Identify gaps and analyze root causes to potential drawbacks that might hinder the operations
- Perform continuous improvement activities on outbound/inbound logistics flow, cost savings, and operational efficiencies
- Accomplish staff results by communicating job expectations, planning and monitoring, and appraising job results
- Maintain good relationship with the customer by ensuring operational KPIs are met and prompt resolution of issues
- Supervise and manage team of warehouse staff to meet operational targets
- Conduct investigation and provide corrective and preventive measures to service related issues
- Perform other duties and responsibilities, as assigned.

Position Requirements

- Bachelor's Degree in any discipline
- Minimum 2 years of relevant experience in third party logistics provider environment with proven track records
- Able to multi task and work independently
- Occasional travelling to regional countries when required